

Unit 14, Southfield Road, Kineton Road Ind. Est., Southam, Warwickshire, CV47 0FB

Telephone: 01926 337735 **Email:** sawyerrpeters@aol.com



Terms & conditions

The Quotation:

Packing and removal costs are separate and the amount you pay is as stated on the quotation.

Once a confirmed date has been agreed and booked, a 20% deposit of the total removal & packing cost will be required in order to secure the date. **Please note that the deposit is NON REFUNDABLE if the date is moved or cancelled. For removals that are moved/cancelled for any reason 5 working days or less prior to the packing/loading/removal date we would also require 50% of the outstanding balance.**

WE ARE UNABLE TO HOLD THE DATE UNLESS A DEPOSIT HAS BEEN PAID.

Prices are subject to change if the removal is not carried out within 3 months of the quotation date.

BY PAYING A DEPOSIT YOU ARE AGREEING TO THESE TERMS AND CONDITIONS

Payment:

The remaining balance is due by the day before packing/removal. Payments can be made over the telephone using a debit card. Alternatively you can transfer the amount directly into our bank, you will find all the payment details on the bottom of the invoice.

If paying electronically - please ensure payment reaches us the day prior to the move.

Payments for long distance (over 50 miles) removals must be paid 3 days prior to the packing/removal date.

Payment for all removals outside mainland U.K. must be made one week prior to the packing/removal date.

Please note that payment for boxes is due upon receipt of us sending you the invoice.

Late Key Waiver:

When we give you a quote for your move we base that on the amount of time we think it will take the number of crew members we send to complete your move. If they have to sit and wait without being able to get on with this work we still have to pay them and although we understand this is outside of your control this means our costs to do the job are higher than we expected.

The Late Key Waiver is designed to give you the peace of mind that if something should hold you up on move day, you won't incur any extra costs.

The cost of the Key Waiver is £50.00 + vat. Included in this is a waiting time from 2pm – 5pm.

If you still do not have the keys by 5pm our crew will leave the location to place all the contents in our storage depot and additional costs will apply.

If you do not purchase the Late Key Waiver a 1 hr waiting time is included from 1pm. Once the 1hr has expired there will be a charge of £60.00 + vat per hour per vehicle. If by 5pm you still do not have the keys our crew will leave the location to place all the contents in our storage depot and additional costs will apply.

Packing:

We offer a complete service to pack the entire contents of your home or a part packing service of china/glassware only. Our quotations for either packing service include the provision of packing materials **except** boxes which are charged separately. Please see below for pricing. Any additional packing/items not initially quoted will be charged for accordingly. Our estimated quantity of packing boxes will be added to your removals invoice.

Any adjustments in the number of boxes used will be invoiced/refunded after your removals.

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Self Pack:

We can supply or obtain any materials of your choice including different size flat packed boxes, tape, paper and bubblewrap for you to pack yourself. The prices for these are below.

Boxes:

A cost of £2.50+VAT per box is required on all boxes that we provide and must be paid upon receipt of boxes. A cost of £2.50+VAT per box is also required for boxes provided on a part or full packing service as this cost is **not included in the quotation.**

A refund of £1.25+VAT per box is applicable upon the return of the boxes in a reusable order within the returns period – see below.

A refund of £0.50+VAT per box is applicable where arrangements have been made to have the boxes collected by us.

If returning boxes please ensure that you write on the tape rather than the box so that we can re-use them.

**PLEASE NOTE BOXES MUST BE RETURNED/COLLECTED WITHIN ONE MONTH OF REMOVAL
IN ORDER TO RECEIVE REFUND.**

Please cut along tape with a knife and flat pack for return.

Additional packing materials are available for purchase as below:

Requirements	Material	Costs
	WARDROBE BOXES	£10.00 + VAT = £12.00 each
	CHIP SHOP PAPER PACK OF 500 SHEETS	£13.50 + £2.70 VAT = £16.20 A PACK
24 HR NOTICE	BUBBLE WRAP (SMALL BUBBLE) 750mm x 100m ROLL	£25.00 + £5.00 Vat = £30.00
	600mm x 25m ROLL	£10.00 + £2.00 Vat = £12.00
	BOXES	£2.50 + £0.50 Vat = £3.00 each
	TAPE	£2 + £0.40 Vat = £2.40 EACH ROLL
	BLACK MARKER PEN	£0.83 + £0.17 Vat = £1.00 EACH
	5ft MATTRESS PROTECTOR	£4.17 + £0.83 Vat = £5.00 EACH
	3ft MATTRESS PROTECTOR	£2.92 + £0.58 Vat = £3.50 EACH
	BLANKET	£2.71 + £0.54 Vat = £3.25 EACH

Attic / Loft:

Due to Health and Safety regulations our removal team is not allowed to enter this area. Please ensure all the contents are removed and sorted prior to the removal date and are placed in a convenient room.

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Wardrobe boxes:

On the day of your move we will provide wardrobe transit cartons. Please leave all items on the hangers and they will be transferred to the cartons and transported to your new home. These must be emptied by the end of your moving day. Wardrobe boxes are also available for you to buy and keep, please see prices above.

Drawers:

Drawers do not need to be emptied unless there are breakable items which will need to be removed prior to the move.

Plants:

Potted plants will be transported, however, we will not carry any pots/tubs housing ants nests and alternative transportation must be sought as we will not accept responsibility/liability for any ants etc. infesting household furniture.

Dismantle / Disconnection:

Wardrobes, Bunk Beds, Cabin Beds etc, should be dismantled prior to your removal date. However, we can offer a Dismantle/Reassembly service upon request. This service needs to be arranged prior to the removal date as it can add time and costs to your move. **Washing Machines, Cookers and any other electrical appliances must be disconnected by a Plumber/Electrician.**

Garage / Shed Contents:

All flammable substances i.e. Petrol, Paraffin, Creosote, Gas Bottles, and any other high risk components will not be carried on the vans as this does not comply with Health and Safety regulations and also completely invalidates our insurance. Any other items that could cause damage or risk must be highlighted to Mr J C Peters or the office.

Storage:

We offer both container and bay storage facilities for long and short term storage of single items or complete households. Storage is charged by the week, and billed monthly in advance. Charges will occur for items coming into store and again to be removed from store.

Payment terms are strictly 30 days. Overdue accounts will incur additional costs of 5% per month. Where all efforts have been exhausted to recuperate the debt, SPR will begin legal action.

THIS IS NOT A SELF ACCESS FACILITY, ACCESSING YOUR CONTAINER WOULD BE

SUBJECT TO AVAILABILITY, BOOKING IS ESSENTIAL.

**THE CHARGE FOR ACCESSING YOUR CONTAINER IS £35.00 + VAT (minimum charge)
FOR FIRST HOUR AND £30.00 + VAT PER HOUR THEREAFTER.**

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Insurance:

The contents of your household are covered for loss or accidental damage by £40,000.00 Goods in Transit insurance cover (per vehicle). Storage carries an amount of £350,000.00 insurance cover (£5,000.00 per container).

In the unlikely event of damage or loss, claims must be confirmed in writing and made within 7 days of the removal date. Any claims after this time will not be valid/processed. A deductible excess payment of £500.00 is attached to all claims.

Removals within Europe

Upon occasion we may have to offer the option of using a third party for your removal within Europe. If this is the case we can offer an export pack service. Please note that if your items are moved using a third party company our insurance would not cover this.

Don't forget last things to pack – Kettle, Mugs, and Tea Bags etc!



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